

# Treasury Department Frequently Asked Questions

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## **When are property tax payments due?**

Summer property tax payments are due July 1st and payable without interest or penalty through September 14th. Winter tax payments are due December 1st and payable without interest or penalty through February 28th. All taxes are considered delinquent as of March 1<sup>st</sup> each year.

## **What should I do if I do not receive a tax bill?**

Tax bills are mailed to the last known address on July 1st and December 1st of each year. Every attempt is made to make certain the property owners receive their bill. The tax law states the property owner is responsible for the timely payment of the taxes even if they have not received a tax bill. Failure to receive your tax bill does not exempt you from being assessed late charges. If you do not receive a tax bill, please contact the Treasurer's Office immediately.

## **Why have I received a tax bill when my mortgage company pays my taxes?**

Although the tax information has been sent to your mortgage company, we still send a copy to each taxpayer for information purposes. It is up to you to verify that your mortgage company has received a copy of the bill. If your mortgage company does not receive your tax bill, please ask them to contact the Treasurer's office.

## **Will you forward my tax bill to my winter residence?**

The Treasurer's office is happy to send a duplicate copy of your bill to any address you supply to us.

## **Can I use a credit card to pay my taxes?**

You may charge your taxes in person at the counter. Please note: a convenience fee will be charged to the taxpayer.

## **What is the difference between "P.R.E." and "Non-P.R.E.?"**

If you own and occupy your home as your principal residence, it may qualify for the exemption. (now called a Principal Residence Exemption) and is exempt from local school operating taxes. Non-principal residence and certain business are considered Non-PRE, and are liable for school operating taxes totaling 18 mills.

## **My taxes are too high. How can I find out if my property is being fairly taxed?**

Your taxes are based on the taxable value of your property. You may contact the Hartland Township Assessing Dept. for an explanation of how your taxable value was computed. Assessment change notices are mailed in the latter part of February and if a property owner does not receive their notice by the first week of March they should contact the assessing department. Each new year's assessment information will be available on the website after February 20<sup>th</sup>.

## **Do you accept postmarks?**

No. Payments sent via mail must be received by the last date the taxes are due. See the Tax Payment page for all options of payment.

## **What is a millage Rate?**

1 mill = \$1.00 per each \$1,000.00 dollars of taxable value. Each local government agency has the ability to levy millage. Some examples of different agencies that levy taxes are:

- Township
- County
- Intermediate School Districts
- Local School Districts
- Fire Authorities
- Libraries

## **Where do I make Name and Address Changes?**

The Assessor's office processes the name changes. The Assessor's office also provides the change information to Treasurer's office so that we may send any current billing or special assessment notifications out to the new owners, or new addresses. We make every effort to find correct names and addresses on any returned tax and special assessment bills

## **I am doing my income taxes and can't find my bill; where can I find tax information?**

Information regarding current year taxes is available on the Treasurer's web page.

You may also request information via email, fax or phone.